



## Fast adoption means fast return on your supply chain investment

Investing in the right supply chain solutions is just the beginning. Your ultimate success depends on adoption of the new solutions across your organization. Research indicates that the most significant factor in determining ROI from software implementations is the actual use by the end user community. Yet, the right training is often not incorporated into a project—or not early enough.

What better place to source your training than the company that provides the solution?

## Introducing Manhattan MET FastTrack

Manhattan MET FastTrack provides advanced tools and ongoing support to help you train your team effectively, without the need to develop your own program and wonder if it's going to work.

FastTrack is all about you—your terminology, your language, your processes. This highly-customized program allows your end users to get comfortable with software features while we get your new supply chain solutions up-and-running. Our team of consultants works closely with your implementation staff to provide a training program that is specific to your business environment, so the learning curve is reduced and your employees are up-to-speed faster—and with greater confidence. When your users learn the correct and most efficient utilization of your new solutions—from the beginning—you can significantly increase efficiency and minimize errors in your operations.

The focused, method-based approach of MET FastTrack ensures a high level of user acceptance so you can maximize the value received from your supply chain implementation.

## why MET FastTrack computer-based training?

You can create demos, practice screens, testing material, production documents, quick reference guides and training materials—all based on your processes and your terminology.

- Created concurrently with documentation
- Tailored and reusable
- Self-paced, flexible and individualized
- Provides immediate feedback
- Available on your schedule



# Customized computer-based training gets your team on track—fast

Powering MET FastTrack is our computer-based training tool. This sophisticated tool is customized to your warehouse operations, simulating the screen flows and specific steps required for each function. With online helps and user navigation, your team will be able to understand new systems quickly and efficiently.

Automatically generate documentation and learning tools. The content authoring feature and easy recording process within FastTrack will enable you to create company-specific learning materials, including manuals, reference guides and reusable training environments. You can create job aids unique to your processes:

- **Production Documentation** provides a complete reference tool including system options and processes for the specific functionality you have implemented.
- **Quick Reference Guides** generated from the system outline simple step-by-step instructions to be used on the job to perform tasks or learn new skills.

MET FastTrack is ideal for rolling out your new supply chain solutions to multiple users across multiple sites. Not only will users get acclimated quickly to system features and functionality, they can stay up-to-date on best practices as your processes and policies evolve. And, FastTrack enables new employees to become familiar with the solutions on their own without the need for a formal training program.

# Hands-on support and innovative learning tools ensure results

To round out the FastTrack package, Manhattan also offers hands-on support and a series of customized learning tools to optimize adoption across your organization and ensure a smooth transition.

## Six-Week Pre-training Program

This multi-faceted change management program provides a comprehensive system roll-out guide as well as education materials and activities to help your team get on board with new processes and terms before formal training begins.

## Classroom Training

Training classes are customized based on your specific implementation to provide a cohesive program that reflects your terminology, your language and your processes.

## Post Implementation Support

The training doesn't end when Manhattan leaves your facility. Our consultants will work closely with your staff to prepare them to be the "trainer" before and after go-live.



## you can depend on our people

Manhattan MET programs are provided by a team of talented Certified Training Consultants who bring years of real-world experience and supply chain expertise to your project. They work with companies like yours, every day, in countries around the world and are uniquely qualified to help you get the most value from your supply chain software. And, they are committed to ensuring that you have a strong comfort level with your new solutions and the confidence you need to run your operations successfully.



# Manhattan MET: Method-based Education & Training

Manhattan MET is a flexible, hands-on education program designed for rapid results. Program components include:



**Manhattan MET Courses** – a comprehensive series of classes held at our corporate training facilities to provide a strong working knowledge of Manhattan solutions.



**Manhattan MET FastTrack™** – a highly customized pre-implementation program, powered by our FastTrack computer-based training tool, to optimize adoption across your organization.



**Manhattan MET Local** – bringing the classroom to you with customized training programs held at your facility or in major cities around the world.

**To learn more** about programs and services provided through Manhattan MET, please contact us at 770.955.7070, ext. 2000 or [learning@manh.com](mailto:learning@manh.com).

